Station Management in your pocket

Objetives
Make the Station Management closer to the costumer
interact with station systems and facilities.
Local and remote operation of Stations

Fields of activity:
Station and train Information
Station Maintenance and cleaning
Retail information
Intermodality
accessibility

Current status
There are a variety of systems and tools that currently serve the Stations to develop the functions described above.
Some are basic and located only in a territory. So different tools and solutions are used to solve the same problems in different stations.

Proposed improvements:
Provide technologically advanced tools that facilitate the management of the main operating functions in passenger stations.

FEATURES:
Centralized System Architecture
Scalable solution.
High performance and availability of the tool.
Multi-access platform (mobile access and computer).

FUNCTIONALITY:
Information about trains and stations
Work program and events.
Retail activity
Comfort, Cleaning and Maintenance
PA activation.
Access to corporate applications.
E-mail, photographs, etc.

The tool will be useful for:
Staff located in the station responsible for the monitoring of the services.
Territory Manager (Several stations)
All Stations Manager (All stations).

Development of this tool will bring many advantages to Stations activity
Homogenization and convergence
Station Management controlled and efficient
Indicators, SLAs, dashboards...
Increased quality of service